



**GeneticistAssistant™**  
NGS Interpretative Workbench

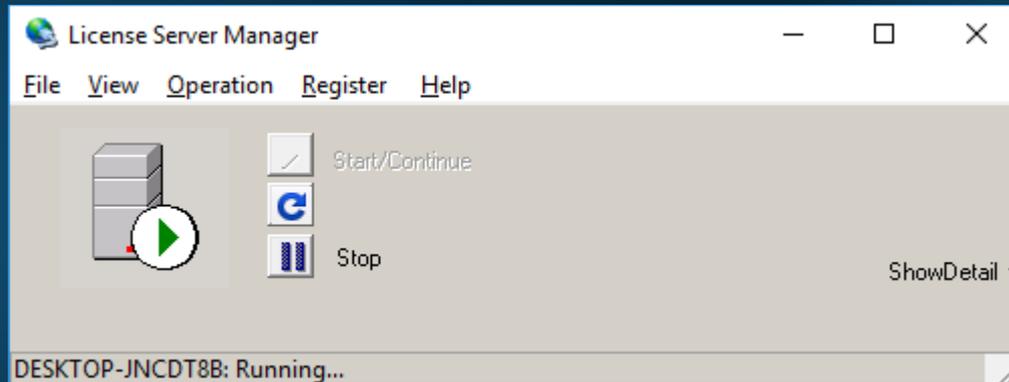
# Registration Renewal Guide

# Register the LSM

- Open License Server Manager from the Icon Tray by clicking on LSM icon in System Tray

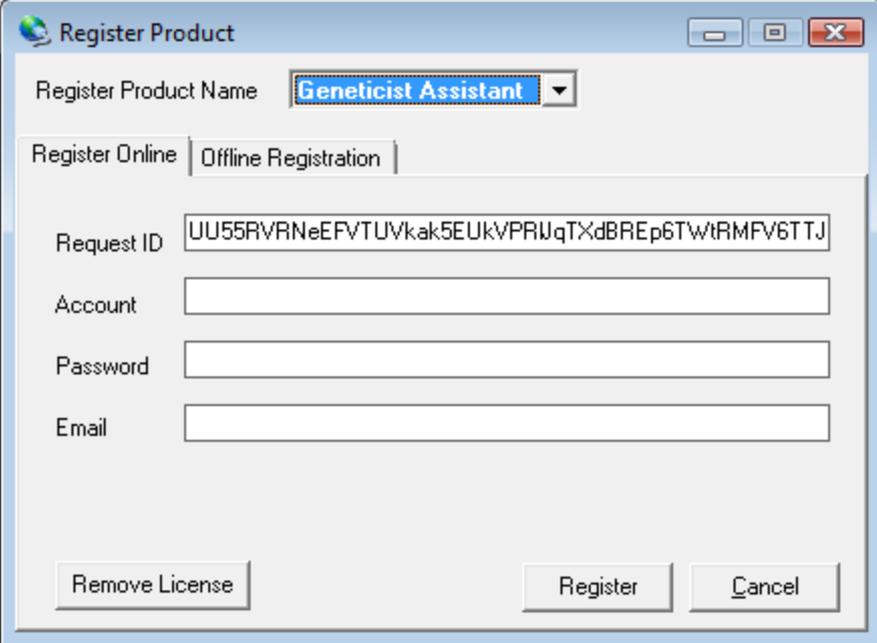


- In the LSM window that opens, click Register



# Register the LSM

- Select “Geneticist Assistant” as Register Product Name.



Register Product

Register Product Name: Geneticist Assistant

Register Online | Offline Registration

Request ID: UU55RVRNeEFVTUVkak5EUKVPRUqTXdBREp6TWtRMPV6TTJ

Account:

Password:

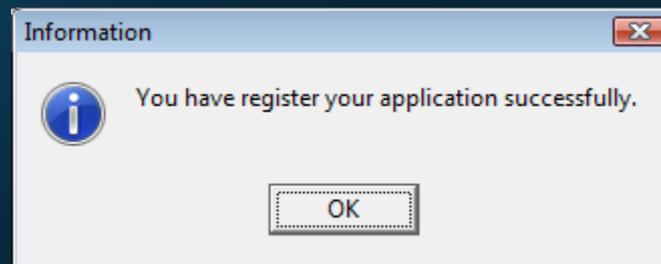
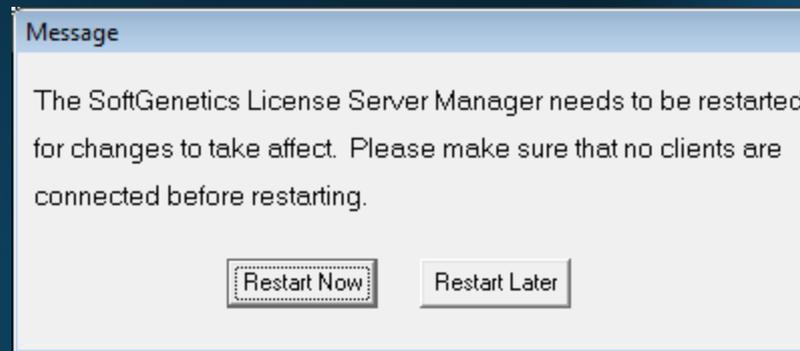
Email:

Remove License Register Cancel

- Input your Account, Password and Email and click Register

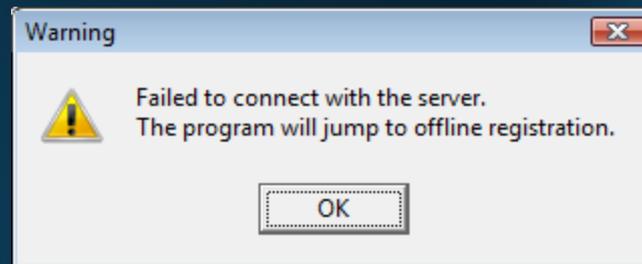
# Register the LSM

- You will be prompted with a message to restart License Server Manager for the changes to take effect, followed by a successful registration message



# Offline Registration

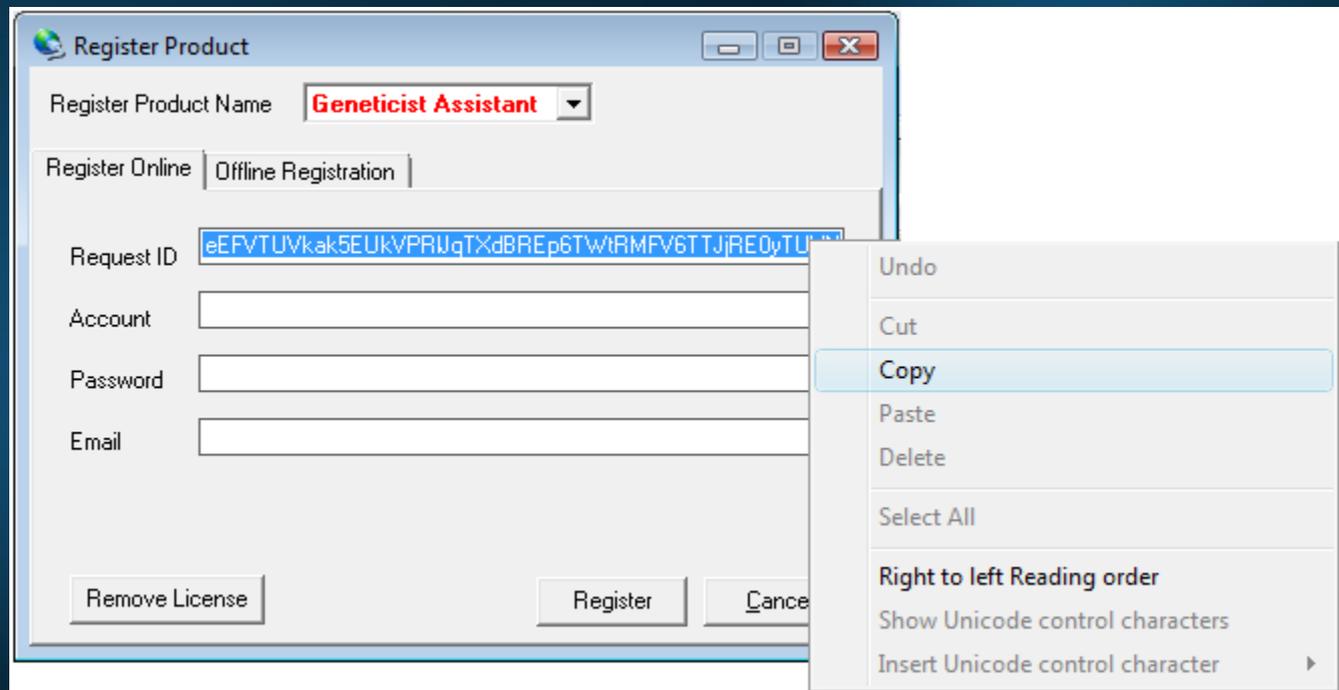
- If the LSM is unable to connect to the server online, you will receive the message below, indicating the offline registration must be used



- Click OK

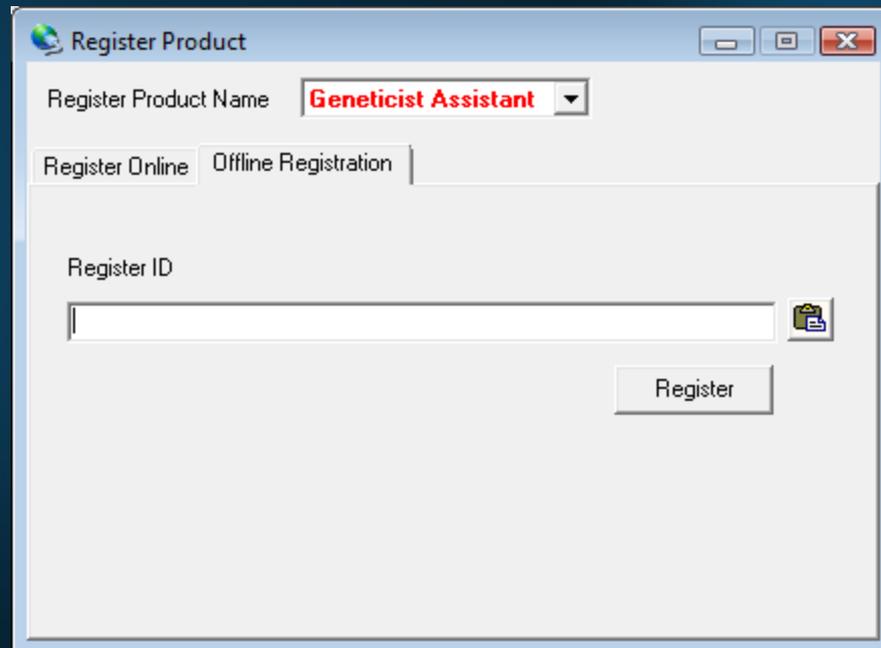
# Offline Registration

- To proceed with offline registration, copy and paste the Request ID from the “Register Online” tab into an email and send to [tech\\_support@softgenetics.com](mailto:tech_support@softgenetics.com)



# Offline Registration

- You will receive an email response with a registration ID
- Copy and paste the Registration ID into the field on the “Offline Registration” tab and click Register.



The screenshot shows a software window titled "Register Product". At the top, there is a dropdown menu for "Register Product Name" with "Geneticist Assistant" selected. Below this are two tabs: "Register Online" and "Offline Registration", with the latter being active. Under the "Offline Registration" tab, there is a text input field labeled "Register ID" which is currently empty. To the right of the input field is a small icon of a document with a plus sign. At the bottom right of the window is a button labeled "Register".



# Need Assistance?

Call or Email SoftGenetics

1-888-791-1270 or 814-237-9340

[tech\\_support@softgenetics.com](mailto:tech_support@softgenetics.com)