

GeneticistAssistant™
NGS Interpretative Workbench

Registration Guide



Install the License Server Manager

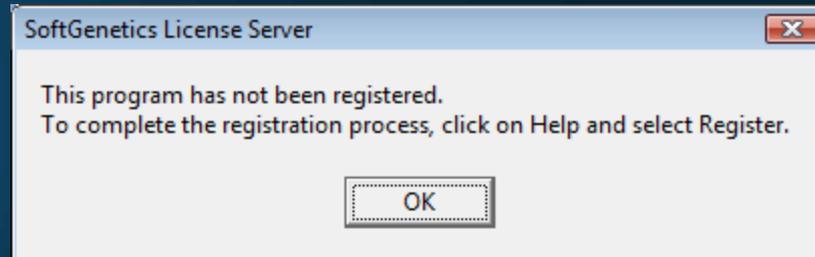
- Download the License Server Manager installation file:
<ftp://tsupport:supportsoft@softgenetics.com/LSM/Srv%20Setup.EXE>
- Right-click on the downloaded Srv%20Setup.EXE file and choose Run as Administrator to install
- Once installation is completed, choose to Launch License Server

Register the LSM

- Open License Server Manager from the Icon Tray by clicking on LSM icon in System Tray



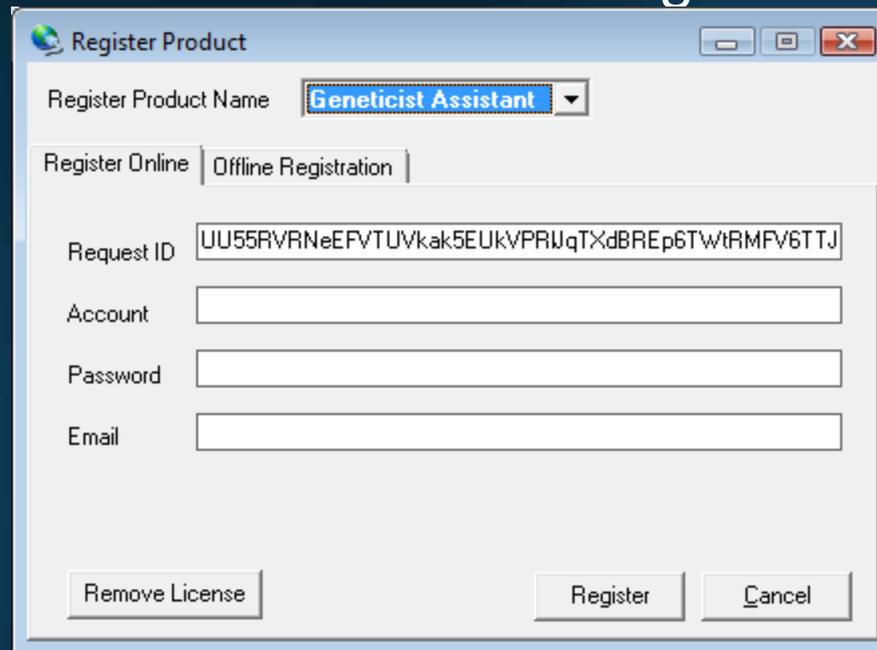
- Initially, you will see the message below, click OK to proceed



- In the LSM window that opens, go to Help > Register

Register the LSM

- Select “Geneticist Assistant” as Register Product Name.



Register Product

Register Product Name: Geneticist Assistant

Register Online | Offline Registration

Request ID: UU55RVRNeEFVTUVkak5EUKVPRUqTXdBREp6TWtRMPV6TTJ

Account:

Password:

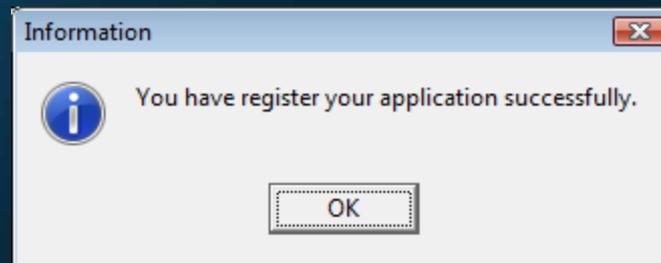
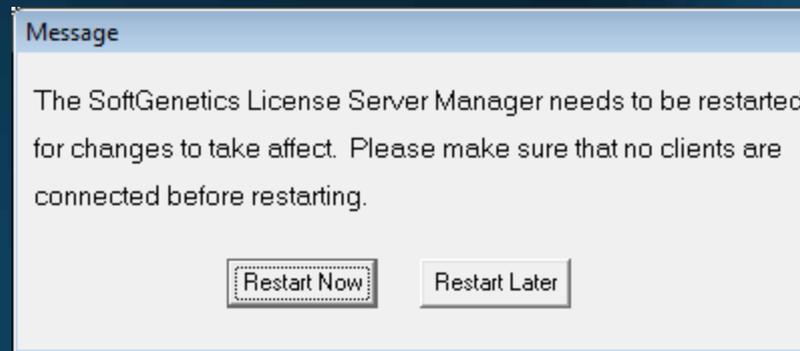
Email:

Remove License Register Cancel

- Input your Account, Password and Email and click Register

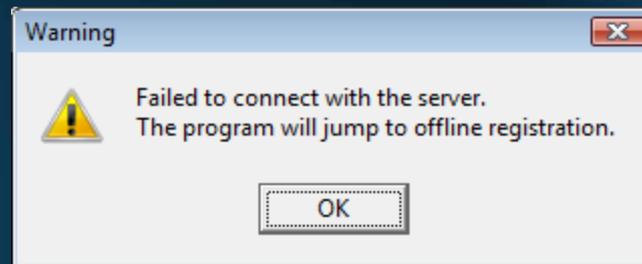
Register the LSM

- You will be prompted with a message to restart License Server Manager for the changes to take effect, followed by a successful registration message



Offline Registration

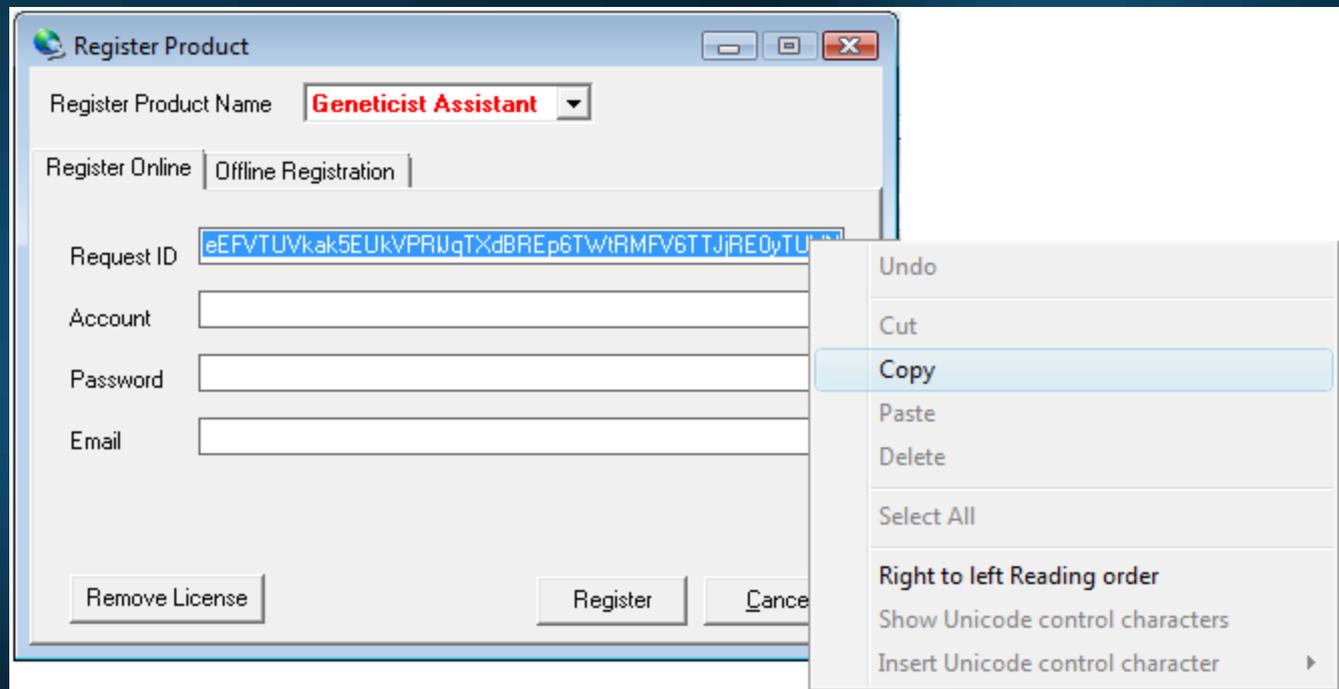
- If the LSM is unable to connect to the server online, you will receive the message below, indicating the offline registration must be used



- Click OK

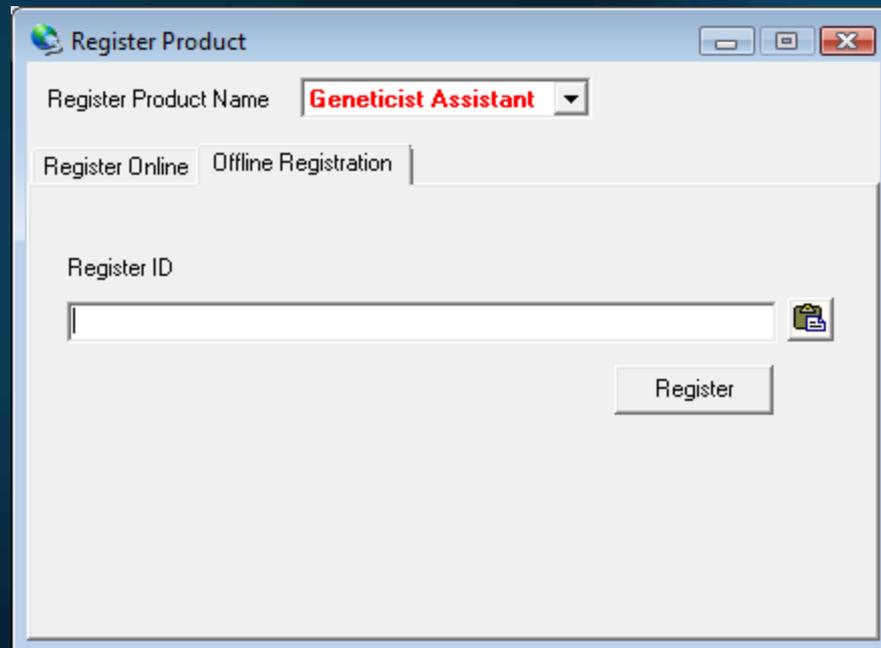
Offline Registration

- To proceed with offline registration, copy and paste the Request ID from the “Register Online” tab into an email and send to tech_support@softgenetics.com



Offline Registration

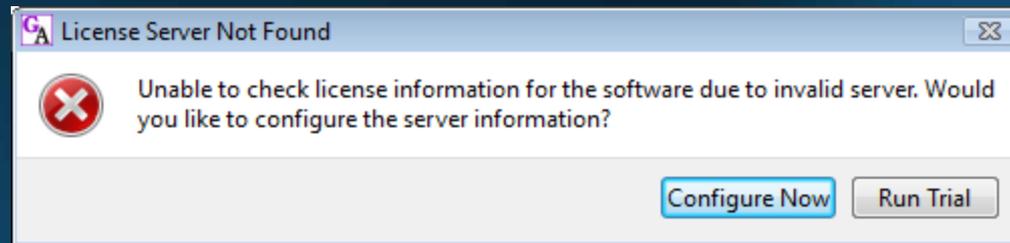
- You will receive an email response with a registration ID
- Copy and paste the Registration ID into the field on the “Offline Registration” tab and click Register.



The screenshot shows a software window titled "Register Product". At the top, there is a dropdown menu for "Register Product Name" with "Geneticist Assistant" selected. Below this are two tabs: "Register Online" and "Offline Registration", with the latter being the active tab. Under the "Offline Registration" tab, there is a text input field labeled "Register ID" which is currently empty. To the right of the input field is a small icon of a document with a plus sign. At the bottom right of the window is a button labeled "Register".

Configure Geneticist Assistant

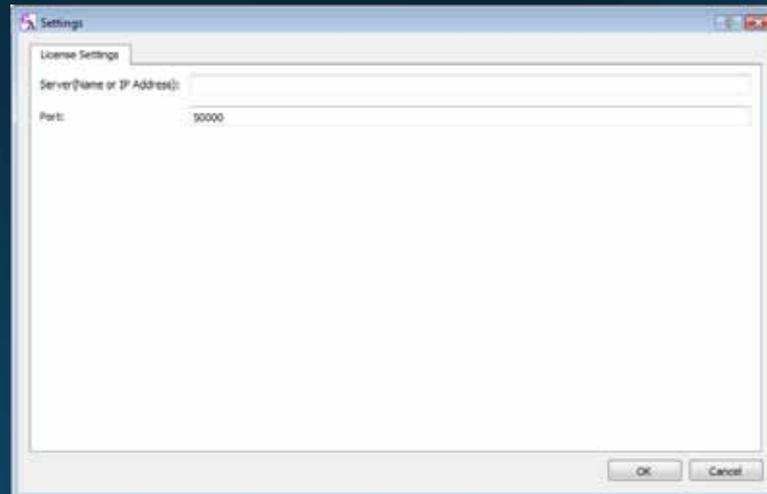
- The first time you log into GA, you will be prompted to configure the license settings



- Click Configure Now

Configure Geneticist Assistant

- The License Setting window opens.



- Enter the name or IP Address where the LSM is located. Leave Port set to the default 50000
 - * If it is on the same computer, enter 127.0.0.1
- Click OK



Need Assistance?

Call or Email SoftGenetics

1-888-791-1270 or 814-237-9340

tech_support@softgenetics.com