## NextGENe®

**Network License Renewal Guide** 



When NextGENe is run from a Client computer after the license has expired, the connection with server will fail and NextGENe will open with limited functionality.

Contact SoftGenetics at info@softgenetics.com to purchase an extension.

Once you have received confirmation of the renewal, completing the registration process renews NextGENe to full functionality.

NextGENe		
<u>File Process</u> <u>T</u> ools <u>H</u> elp		
📓 🖾 I C A 🛠 I 🕨 💙 😣		
NextGENe*	e ogists	
Connection to Server Image: By Name: Watson   Image: By Address: 127 . 0 . 0 . 1   Server Port: 50000   Socket Type: Image: Composition	jactga jactga gectga gectga	Limited Functionality! Software needs to be registered or configured.
Connection Status:	gi ciga	
Connection to Server(127.0.0.1) Failed ! Please confirm that Connection Settings are correct and that the SoftGene: Your application may open with limited functionality.	Connect	
	Disconnect	
ОК	Cancel	



 Open the SoftGenetics License Server Manager that is running on Server Computer. You can open this service by right-clicking on the icon from icon tool tray and selecting "Show".

2. To view licensing information, click on "Licensing Information" from the View menu. When Valid Period is less than 1 day, the license is expired; license renewal and registration is required.

ا 🖉	license Server Manager							
<u>F</u> ile	<u>V</u> iew <u>O</u> peration <u>H</u>	elp						
		Start/ Stop	(Continue				HideDetail 🔺	
<b>—</b>	Registered Products	#	Product Name	Max Number	Current Numbe	er		
	NextGENe Viewer	1	NextGENe	2	0			
	Mutation Surveyor	2	NextGENe Viewer	8 (additional)	0			
	GeneMarker HID	3	Mutation Surveyor	2	0			
		4	GeneMarker HID	5	0			
		5	ChimerMarker	5	0	😫 Lic	ense Information	<b>X</b>
						You ha	ve registered:	*
						Product Valid pe Max us Current	:Name:NextGENe eriod:0 days er:2 user:0	
STA	CEY: Running							
								Close



- 1. Register NextGENe by clicking on "Register" from Help menu.
- 2. Select "NextGENe" as the Product.

Input your Account, Password and Email and click Register.

- 1. Upon successful registration, you will be prompted to restart License Server Manager for the changes to take effect.
- 2. If unsuccessful, click on the Offline Registration tab.

Segister Product	
Register Product Name NextGENe	▼
Register Online Offline Registration	
Request ID MUIUTXhFRFF3RVVReUV	TzVRVVJDUkRS
Account	
Password	
Email	
Remove License	Register Cancel
	Message
	The SoftGenetics License Server Manager needs to be restarted
	for changes to take affect. Please make sure that no clients are
	connected before restarting.
	Restart Now Restart Later



SoftGenetics

- 1. Email the request ID and your account credentials to tech\_support@softgenetics.com, and you will received your Registration ID.
- 2. Paste Registration ID into the Register ID field and click Register.
- 3. You will be prompted to restart License Server Manager for the changes to take effect.

oftGenetics License Server	
Email the User ID, Account and Password to tech_support@ by clicking the Copy button then pasting into an email. Soft send a reply email with the appropriate Registration ID.Paste the Registration ID field.Click Register to complete the regis	Desoftgenetics.com itGenetics will e this ID into stration process.
	Register Product Name NextGENe
	Register Online Offline Registration
	Account YourAccount
	Password YourPassword
	Register ID net@YourRegistrationID 💼
	Register



## NextGENe will now open with full functionality from all client computers.

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